

Job Details			
Position Title	Process Improvement - Intern	Reports To	Assistant Manager
Division	Product Development	Function Sub-Function	PD Process Improvement
Job Grade	Intern	Prepared on	14.01.2025

Organization Profile

The oldest motorcycle brand in continuous production, Royal Enfield has created beautifully crafted motorcycles since 1901. From its British roots, a manufacturing plant was established in Madras in 1955, a foothold from which Royal Enfield spearheaded the growth of India's middleweight motorcycle segment. Royal Enfields are engaging, uncomplicated, accessible and fun to ride; a *medium* for exploration and self-expression. It's an approach the brand calls *Pure Motorcycling*.

Royal Enfield's premium motorcycle line-up caters to varied aspirations and motivations. From stylish retro and neo-retro roadsters like the Hunter 350, the Interceptor 650 and the Shotgun 650, to quintessentially thoroughbred cruisers like the Meteor 350, and the Super Meteor 650; and from adrenaline pumping machines like the all-new Himalayan 450 adventure tourer, the Scram 411 ADV crossover and the Continental GT 650 cafe racer, to the timeless and iconic classics, like the Bullet and the Classic 350; Royal Enfield has an enviable portfolio of motorcycles.

Riders and a passionate community are fostered with a rich profusion of events at a local, regional and international level. Most notable are Motoverse (previously Rider Mania), an annual gathering of thousands of Royal Enfield enthusiasts in Goa, and series of epic rides ranging from peaceful and picturesque to the treacherous and challenging that test the mettle of the rider and the machine, and at the same time deepen the bond between them.

A division of Eicher Motors Limited, Royal Enfield operates through more than 2000 stores across all major cities and towns in India and through nearly 1080 stores in more than 65 countries around the globe. Royal Enfield has two world-class Technology Centres, in Bruntingthorpe, UK, and in Chennai, India. The company's worldclass, state-of-the-art production facilities are located at Oragadam and Vallam Vadagal near Chennai, along with its legacy facility at Thiruvottiyur, which was Royal Enfield's first modern manufacturing facility in India, set-up in 1955. Royal Enfield also has modern CKD Assembly facilities across 5 global locations - Nepal, Brazil, Thailand, Argentina and Colombia.

Eicher Motors Limited (EML) (Bloomberg: EIM IN Reuters: EICH.NS) is the listed parent of Royal Enfield, global leader in the middleweight motorcycles segment (250cc - 750cc). For FY '24, Eicher Motors Ltd recorded a total income of INR 16,536 crores which is approximately USD 2.01 billion.

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What will it be like to work for Royal Enfield

As the oldest motorcycle company in continuous production, Royal Enfield made its first motorcycle in 1901. The team is growing consistently, competitively and profitably over a decade now, actively chasing its aim to be the #1 global mid-size motorcycle company and be the #1 Brand in product and service excellence.

At Royal Enfield, we don't simply focus on what we do, but how we do it is also very important to us. We do not follow the industry conventions, or take the well-trodden path. We create our own path and that has led us to this outstanding success in the past. Our values and the brand remain at the core of all our activities, as we work towards transforming Royal Enfield into a complete experiential brand.

To that effect, we are adding quality and diversity to the existing team by bringing in new people from different industries providing us with a wide range of thoughts and ideas; people from different parts of the world to help us learn about the markets we intend to serve in the future.

Job Purpose

We are seeking an intern to join the PD Process Improvement Team. The key focus of the team is to improve the effectiveness of the vehicle design process through design specific business systems. The role will support the PD Process Improvement Team with all aspects of process definition and system development. The candidate will gain an overview of all business functions within a commercial environment.

Key Responsibilities

1. Detailed investigations of existing design processes:
 - Technical Design Review System
 - Working Groups & Technical Guideline control
 - Lessons Learnt Data & Design Checkpoint management
 - PD Information Portal
 - PD Document Library
 - Google Distribution Lists
2. Requirements gathering for process improvement proposals
3. System definition and planning to meet business and ISO requirements.
4. System design, scripting and UI development using Google Applications:
 - Google Sheets
 - Google Forms
 - Google Apps Script
 - Looker Studio
 - Google Docs
 - Google Groups
5. Process and system testing and deployment
6. Developing training material and delivering in-person training for new processes & systems
7. Maintenance, administration and improvement of existing processes and systems
8. Data transfer between existing and new systems.

Scope and Impact			
Financial Accountability	Revenue	<ul style="list-style-type: none"> • Direct 	•
	Budget	<ul style="list-style-type: none"> • User 	•
Number of Direct reports	0		
Number of Indirect reports	0		
Location(s)	UKTC, Bruntingthorpe, UK		
Decision making and Impact			

Network and stakeholders	
Internal Stakeholder	External Stakeholder

Qualification, Experience and Certification – Selection Criteria		
	Essential	Preferred
Education	<ul style="list-style-type: none"> - A Levels Completed: Maths, Science, Computing, Technology or similar. - GCSE Maths, Science and English – Grade C minimum (or equivalent) 	<ul style="list-style-type: none"> - Undergraduate Trainee in a technical subject such as: Engineering, Science, Computing or similar.
Experience	<ul style="list-style-type: none"> - Excellent IT competency 	<ul style="list-style-type: none"> - Experience on the G-suite platform is an advantage - Experience with coding using Google Apps Script, Java, HTML or similar.
Certification/ Licensure/ Professional Membership	None	

Functional Skills

Skill	Level ¹
Competition Benchmarking	
Engineering Documentation	
Failure analysis techniques	
Input Material Knowledge	
Product understanding	

Behavioural Competencies

- Highly organised
- Effective prioritisation
- Excellent attention to detail whilst being able to meet timescale targets for activities.
- Logical approach to problem solving, able to think ahead and mitigate risks in systems.
- Excellent communication skills
- Desire to learn whilst being open to advice and guidance.

For Internal use only

The position holder and Manager have read and discussed the job description and agree that it accurately describes the position.

Position Holder	Manager
Signature	Signature
Date	Date

¹ Functional Skill - Levels

- Basic Appreciation Level 1
- Working knowledge Level 2
- Fully Operational Level 3
- Leading Edge Level 4